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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Flanagan et al.  
Serial No.: 09/779,012  
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For: Quality-Of-Service Monitor

Examiner: Moore, I.  
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**AMENDMENT IN RESPONSE TO THE FIRST OFFICE ACTION**

Dear Sir:

In response to the First Office Action mailed from the Patent Office on July 13, 2004, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 3 of this paper.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 4 of this paper.

Appl. No. 09/779,012  
Amdt. Dated October 13, 2004  
Reply to Office Action dated July 13, 2004

**Amendments to the Drawings** begin on page 8 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 9 of this paper.

An **Appendix** including amended drawing figures is attached following page 16 of this paper.